

## CONFLICT RESOLUTION PROGRAM RESOURCES

The intent of this section is to illustrate some of the most current and readily available conflict resolution consultation, training and curriculum resources. The programs listed offer: (1) conflict resolution skills training for students, staff, parents, and community (2) peer mediation/conflict manager components (3) bias reduction (4) anger reduction and management (5) communication and decision-making/problem solving skills (6) culturally sensitive and developmentally appropriate materials (7) needs assessment (8) formalized training (9) follow-up technical assistance (10) family/parent involvement component (11) community involvement component (12) trainer of trainers component and (13) evaluation. The extent to which these items are addressed will vary from program to program. This list is not intended to be comprehensive nor viewed as an endorsement of these resources by the California Department of Education or the Sacramento County Office of Education.

Following the program resources is a list of selected clearinghouses, resource centers and web sites that provide research, statistics, descriptions of available grants and applications, information about state or federal programs and initiatives, fact sheets and other prevention resources related to school-based conflict resolution and improving school safety.

**A Peace-Able Place - K-8**

Mendez Foundation  
P.O. Box 10059  
Tampa, FL 33679  
1-800-750-0986

**Alternative to Violence: Conflict Resolution and Mediation - 6-12**

Charlot Productions  
2819 Third Street  
Boulder, CO 80304  
1-800-477-5128

**Chill Skills: Tools for Safe Schools - K-6**

Performance Resource Press  
1863 Technology Drive  
Tracy, MI 48083-4244  
1-800-453-7733

**Conflict Resolution in the Classroom - K-8**

Jeff Caplan and Associates  
1988 Newport Avenue  
Santa Cruz, CA 95062  
408-475-1925

**Conflict Resolution Program - K-12**

Violence Prevention Coalition of Greater Los Angeles  
313 Figueroa Street, Rm. 127  
Los Angeles, CA 92714  
213-240-7785

**A World of Difference - K-12**

Anti-Defamation League  
823 United Nations Plaza  
New York, NY 10017  
212-490-2525

**Beyond Blame**

Center for Media Literacy  
4727 Wilshire Blvd.  
Los Angeles, CA 90010  
213-931-4177

**Conflict - Think About, Talk About It, Try to Work It Out - 4-6**

Johnson Institute  
7205 Ohms Lane  
Minneapolis, MN 55439-2159  
1-800-231-5165

**Conflict Resolution Education Materials - K-12**

National Association for Mediation in Education  
1726 M Street NW, Suite 500  
Washington, DC 20036-4502  
202-466-4764

**Conflict Resolution Resources - K-12**

The Community Board Program  
1540 Market Street, Suite 490  
San Francisco, CA 94102  
415-552-1250

**Conflict Resolution School Programs - K-12**

Peninsula Conflict Resolution Center  
3 Waters Park Drive, Suite 206  
San Mateo, CA 94403  
415-571-0367

**Conflict Resolution Unlimited - K-12**

845 106th Avenue NE, Suite 109  
Bellevue, WA 98004  
1-800-922-1988

**Creative Response to Conflict Program - PK-12**

Fellowship of Reconciliation  
P.O. Box 271  
Nyack, NY 10960  
914-353-1796

**Get Real About Violence - 4-12**

AGC Educational Media  
1560 Sherman Avenue, Suite 100  
Evanston, IL 60201  
1-800-323-9084

**Imagine...Peace! - 6-12**

California Association of Peer Programs  
P.O. Box 50725  
Pasadena, CA 91105  
818-564-0099

**Conflict Resolution Skills for Teens - 7-12**

Innerchoice Publishing  
P.O. Box 2476  
Spring Valley, CA 91979  
619-698-2437

**Creating the Peaceable School - K-12**

Quality Learning, Inc.  
110 West Main Street  
Urbana, IL 61801  
217-384-4118

**Eye to Eye - Integrating Conflict Resolution into the Elementary School Community - K-6**

Intermedia  
1700 Westlake Ave., North, Suite 724  
Seattle, WA 98109  
1-800-553-8336

**Healing the Hate - A National Bias Crime Prevention Curriculum for Middle Schools - 6-8**

National Hate Crime Prevention Project  
Education Development Center, Inc.  
55 Chapel Street  
Newton, MA 02158-1060  
1-800-225-4276

**Into Adolescence Series: Stopping Violence - 5-8**

ETR Associates, Network Publications  
P.O. Box 1830  
Santa Cruz, CA 95061-1830  
408-438-4060

**Keeping the Peace - K-12**

Oakland Unified School District  
Office of Health and Safety  
1025 Second Avenue  
Oakland, CA 94606  
510-836-8111

**Kelso's Choice Conflict Management Kit - K-6**

Rhinestone Press  
P.O. Box 30  
Winchester, OR 97497-0030  
503-672-3826

**Martin Luther King Dispute Resolution Center - K-12**

MLK Legacy Association  
4182 S. Western Avenue  
Los Angeles, CA 90062  
213-290-4126

**Mediation Consultation Services - PK-12**

Anna Yee, M.S.W.  
2444 E. Del Mar Blvd., #204  
Pasadena, CA 91107  
818-796-9154

**PeaceBuilders - K-5**

Heartsprings, Inc.  
P.O. Box 12158  
Tucson, AZ 85732  
520-322-9977

**Keeping the Peace - A Conflict Resolution Guide for Parents**

Orange County Department of Education  
P.O. Box 9050  
Costa Mesa, CA 92628-9050  
714-966-4458

**Learning the Skills of Peace Making - K-6**

B.L. Winch & Associates, Jalmar Press  
2675 Skypark Drive, Suite 204  
Torrance, CA 90505  
310-816-3085

**Mediation Across Cultures - 6-8**

Intercultural Development  
755 San Mario Drive  
Solano Beach, CA 92075  
619-755-3160

**Pacific Institute for Mediation**

Gayle Hoover  
1216 State Street, Suite 501  
Santa Barbara, CA  
805-882-1948

**Peace Colors - Comprehensive Violence Prevention Program - K-12**

Southern California Youth and Family Center  
101 N. La Brea, Suite 100  
Inglewood, CA 90301  
310-671-1222

**Peace Patrol - An Organizational Guide - 4-8**

Innerchoice Publishing  
 P.O. Box 2476  
 Spring Valley, CA 91979  
 619-698-2437

**Peaceable Schools/Peaceable Communities - PK-12**

Illinois Institute for Dispute Resolution-Chicago  
 900 W. Jackson Blvd., Suite 5 East  
 Chicago, IL 60607  
 312-850-1917

**Peer Mediation**

Quality Learning, Inc.  
 110 West Main Street  
 Urbana, IL 61801  
 217-384-4118

**Preventing Violence: A Framework for Schools and Communities**

Comprehensive Health Education Foundation  
 22373 Pacific Highway South  
 Seattle, WA 96198  
 1-800-323-2433

**Reaching Resolution: A School-Based Conflict Resolution Program - K-12**

Citizenship & Law-Related Education Center  
 9738 Lincoln Village Drive  
 Sacramento, CA 95827  
 916-228-2322

**Peace by Peace Program - 6-12**

The Bureau of At-Risk Youth  
 645 New York Avenue  
 Huntington, NY 11743  
 1-800-99-YOUTH

**Peaceworks - PK-12**

Peace Education Foundation  
 1900 Biscayne Blvd.  
 Miami, FL 33132-1025  
 1-800-749-8838

**Peer Mediation Training Kit - 6-12**

Family and Relationship Center  
 7946 Ivanhoe Avenue, Suite 201  
 La Jolla, CA 92037  
 1-800-454-5644

**Program for Young Negotiators - 6-8**

The Consensus Building Institute  
 131 Mt. Auburn Street  
 Cambridge, MA 02138  
 617-492-7474

**Resolving Conflict Creatively Program - PK-12**

Educators for Social Responsibility  
 40 Exchange Place, Suite 1111  
 New York, NY 10005  
 212-509-0022 Ext. 229

**Resolving Conflicts in Culturally Diverse Schools - K-12**

Intercultural Communication Resources  
924 N. La Jolla Avenue  
West Hollywood, CA 90046  
213-656-0333

**Safe Schools: A Planning Guide for Action**

California Department of Education  
Bureau of Publications, Sales Unit  
P.O. Box 271  
Sacramento, CA 95812-0271  
916-323-0823

**Second Step - Violence Prevention Curriculum 1-5**

Committee for Children  
2203 Airport Way South, Suite 500  
Seattle, WA 98134  
1-800-634-4449

**Solution Strategies**

2742 Penny Lane  
Lincoln, CA 95648  
916-645-1734

**Teaching Students to Get Along, K-6**

Lee Canter & Associates  
1307 Colorado Avenue  
Santa Monica, CA 90404-3312  
1-800-262-4347

**Respect and Protect, Violence Prevention & Intervention Program for Schools and Communities**

Johnson Institute  
7205 Ohms Lane  
Minneapolis, MN 55439-2159  
1-800-231-5165

**Scared or Prepared, 6-12**

Lee Canter & Associates  
1307 Colorado Avenue  
Santa Monica, CA 90404-3312  
1-800-262-4347

**School Based Conflict - PK-12**

Steinburg Consulting  
Resolution and Mediation Services  
10573 W. Pico Blvd., Suite 301  
Los Angeles, CA 90064  
310-441-1228

**Talk It Out! - K-6**

Barbara Porro, Consultant  
438 Quartz Street  
Redwood City, CA 94062  
650-365-5123

**Teaching the Skills of Conflict Resolution**

Innerchoice Publishing  
P.O. Box 2476  
Spring Valley, CA 91979  
619-698-2437

**Tools for Tolerance - Educators**

Museum of Tolerance  
9760 W. Pico Blvd.  
Los Angeles, CA 90035  
310-553-9036

**TRIBE: Curriculum for High School - 9-12**

The Mediation Center  
189 College Street  
Asheville, NC 28801  
704-251-6089

**Working It Out of Madison**

The Bureau of At-Risk Youth  
645 New York Avenue  
Huntington, NY 11743  
1-800-99-YOUTH

**TRIBE: Conflict Resolution Curriculum for Middle School - 6-8**

The Mediation Center  
189 College Street  
Asheville, NC 28801  
704-251-6089

**Wise Skills - K-8**

Legacy Learning  
1810 Hardison Place, #10  
South Pasadena, CA 91030  
888-947-3754

**Working Toward Peace - 7-8**

Quest International  
537 Jones Road, P.O. Box 566  
Granville, OH 43023-0566  
1-800-837-2801

## Selected Clearinghouses, Resource Centers and Websites

**ACCESS ERIC** (Education Resources Information Center)  
1600 Research Boulevard  
Mail Stop 5F  
Rockville, MD 20850-3172  
800-538-3742

<http://www.aspensys.com/eric>

**School Safety from the ERIC Clearinghouse on Urban Education**

<http://eric-web.tc.columbia.edu/administration/safety/>

**How Can We Help Make Schools Safe for Children?**

<http://www.aspensys.com/eric/safschl.html>

**California Department of Education**  
Safe Schools & Violence Prevention Office  
California Safe Schools Assessment

<http://www.cde.ca.gov/spbranch/safety/safetyhome.html>  
<http://www.cisnet.net/cssa>

**California Office of the Attorney General  
Crime and Violence Prevention Center**

<http://caag.state.ca.us/cvpc>

**Drug Information and Strategy Clearinghouse**

P.O. Box 6424, Mail Stop 6-G  
Rockville, MD 20849-6424  
800-578-3472 or 301-738-6655

<gopher://ric.aspensys.com:76>

**Federal Comprehensive Assistance Centers**

San Francisco  
Los Angeles

<http://www.wested.org/cc>  
<http://sccac.lacoe.edu>

**Federal Drug, Alcohol and Crime Clearinghouse Network**

P.O. Box 2348  
Rockville, MD 20847  
800-788-2800 or 301-468-6433

**National Center for Injury Prevention and Control**

Mail Stop F-36  
4770 Buford Highway  
Atlanta, GA 30341  
404-488-4665

<http://www.cdc.gov/ncipc/nciphm.html>

<p><b>National Centers for Disease Control and Prevention (CDC)</b>          CDC Adolescent and School Health Information</p>	<p><a href="http://www.cdc.gov/">http://www.cdc.gov/</a>  <a href="http://www.cdc.gov/nccdphp/dash/">http://www.cdc.gov/nccdphp/dash/</a></p>
<p><b>National Clearinghouse on Families and Youth</b>          P.O. Box 13505          Silver Spring, MD 20911-3505          301-608-8098</p>	<p><a href="http://www.acf.dhhs.gov/programs/fysb">http://www.acf.dhhs.gov/programs/fysb</a></p>
<p><b>National Criminal Justice Reference Service</b>          P.O. Box 6000          Rockville, MD 20849-6000          800-851-3420</p>	<p><a href="http://www.ncjrs.org">http://www.ncjrs.org</a></p>
<p><b>National Library of Education</b>          555 New Jersey Avenue, N.W.          Washington, D.C. 20208-5721          800-424-1616</p>	
<p><b>National School Safety Center</b>          4165 Thousand Oaks Boulevard          Suite 290          Westlake Village, CA 91362          805-373-9977</p>	<p><a href="http://www.nsscl.org/">http://www.nsscl.org/</a></p>
<p><b>Office of National Drug Control Policy</b></p>	<p><a href="http://www.whitehouse.gov/WH/EOP/ondcp/html/ondcp.html">http://www.whitehouse.gov/WH/EOP/ondcp/html/ondcp.html</a></p>
<p><b>PAVNET Online</b></p>	<p><a href="http://www.pavnet.org">http://www.pavnet.org</a></p>
<p><b>Prevention Yellow Pages</b></p>	<p><a href="http://www.tyc.state.tx.us/prevention/40001ref.html">http://www.tyc.state.tx.us/prevention/40001ref.html</a></p>
<p><b>U.S. Department of Education</b>          Grant information          Programs          Safe &amp; Drug-Free Schools</p>	<p><a href="http://www.ed.gov">http://www.ed.gov</a>  <a href="http://www.gcs.ed.gov">http://www.gcs.ed.gov</a>  <a href="http://www.ed.gov/programs.html">http://www.ed.gov/programs.html</a>  <a href="http://www.ed.gov/offices/OESE/SDFS">http://www.ed.gov/offices/OESE/SDFS</a></p>
<p><b>U.S. Dept. of Health and Human Services</b>          Administration for Children &amp; Families          Health statistics          Youth information</p>	<p><a href="http://www.os.dhhs.gov">http://www.os.dhhs.gov</a>  <a href="http://www.acf.dhhs.gov">http://www.acf.dhhs.gov</a>  <a href="http://www.cdc.gov/nchswww/nchshome.html">http://www.cdc.gov/nchswww/nchshome.html</a>  <a href="http://www.youth.os.dhhs.gov">http://www.youth.os.dhhs.gov</a></p>
<p><b>U.S. Department of Justice</b>          Office of Justice Programs          Office of Juvenile Justice and Delinquency Prevention</p>	<p><a href="http://www.usdoj.gov">http://www.usdoj.gov</a>  <a href="http://www.ojp.usdoj.gov">http://www.ojp.usdoj.gov</a>  <a href="http://www.ncjrs.org/ojjhome.htm">http://www.ncjrs.org/ojjhome.htm</a></p>

